



THE PARLOUR@ ZIMZALA

Terms and Conditions

By bringing your dog to The Parlour@Zimzala for grooming services, you agree to the following terms and conditions.

Health and Safety

- **Vaccinations:** You confirm that your dog's vaccinations are current and up-to-date. You agree to provide proof of these vaccinations upon request. This is for the safety of all pets and staff.
- **Parasites:** We ask that you check your dog for fleas and ticks **before** your appointment. If we discover fleas or ticks during the grooming process, we will stop the service immediately and contact you. You will be responsible for applying the necessary preventative medication to your dog before we can reschedule the appointment. A cleaning fee may be applied to your bill to cover the cost of disinfecting our salon.
- **Minor Injuries:** While we take the utmost care, some minor cuts, nicks, or skin irritation may occasionally occur during the grooming process. This can happen due to a dog's sensitive skin, matted fur, or unexpected movements. We will inform you if we notice any such issues.

Release of Liability

You, the pet owner, understand and agree that you are releasing The Parlour@Zimzala, its staff, and its owners from any liability for damages, injuries, or accidents that may occur to your dog while in our care. This includes, but is not limited to, any health-related issues, injuries, or accidents that may arise during the grooming procedure.